got conflict??
try mediation.

**Mediation** is a voluntary and confidential way to resolve disputes using an informal process. A neutral third party helps disputants create their own solutions to their problems.

The Columbia Law School Clinic offers **FREE dispute resolution**.

Who can benefit from mediation?
- roommates
- friends
- family
- tenants
- neighbors
- co-workers
- employees and employers

To find out more, call us at (212) 854-4291
Or email us at mediation@law.columbia.edu

“Mediation is non-threatening. It’s an opportunity to be heard, to see where someone else is coming from, and to work things out.”

Mediation is …

**VOLUNTARY.**
Mediators do not impose an outcome on the disputants.

**CONFIDENTIAL.**
What is said during mediation will never be discussed with anyone outside the Mediation Clinic.

**IMPARTIAL.**
Mediators do not decide who is right or wrong nor do they take sides.

**INFORMAL.**
Mediation is not subject to the rules and procedures associated with going to court or to a formal disciplinary hearing.

**RESULTS ORIENTED.**
Mediators are there to help create a mutually acceptable agreement.

Mediation is ideal for people with ongoing contact.

Mediators are second and third year law students who have completed extensive training and are supervised by an experienced mediator.